

## PROPERTY MANAGER OVERVIEW



Every condo, townhome, and private single family home community **should have either a Bulk Agreement or a Right of Entry Agreement** with the providers serving the community.

### BULK AGREEMENT:

The association pays one bill to the cable and internet provider and all the residents use the same service.

### RIGHT OF ENTRY AGREEMENTS:

- Give cable providers permission to run their wires through association property to get to the individual units
- Puts guidelines around what the cable provider can and cannot do while on private property
- Compensates the association for the right to market through association approved communication channels (ex: newsletters or payment coupon mailings)
- Have no affect on who the residents choose for their cable service or how much they pay



***Most managers know if their communities have Bulk Agreements because they pay the bill each month. But most do not know if their communities have a Right of Entry Agreement.***



### WE KNOW YOU ARE BUSY!

- We find the status of all properties in your portfolio and provide you any current agreements.
- We educate the boards that qualify for compensation... all you need to do is forward template emails and make sure the board stays responsive throughout the process.
- In the end, you do minimal work and get the credit for finding extra money for your boards.



**Broadband Planning handles any wires that need to be buried or boxes that need to be fixed in the communities you manage.** You no longer have to sit on the phone with providers trying to get wires cleaned up!

We will submit a work order to the respective providers and track the issue until it is resolved. It will not happen over night but we stay on them until everything is cleaned up.

**This is a free service** if we are working with a community OR if we work with your entire management company.

**To submit a request please go to [BroadbandPlanning.com](http://BroadbandPlanning.com) and select "Repair Requests". You must fill out the form for EACH individual issue.**

